

CHAPTER 30 - ORGANIZATION

The North Dakota Interagency Dispatch Center organization includes the following personnel:

Shane Del Grosso - NDC Coordinator, FWS ND/SD Zone FMO
Andrew Randall - Dispatch Center Manager - NDC
Vacant - Lead Dispatcher - NDC
Vacant - Seasonal Dispatcher - NDC
Kasha Hansen - J. Clark Salyer NWR Unit Dispatcher

Additionally, several members of the fire staff at J. Clark Salyer NWR are also called upon to assist during times of high dispatch traffic. A pool of interagency personnel who can assist with dispatch operations and reside within a two hour call-in distance is also maintained by the NDC. All requests for resources within the state of North Dakota, with the exception of the Standing Rock Agency in south central North Dakota, will come through the North Dakota Interagency Dispatch Center. During fire season (approximately May 1 - October 15) NDC will be staffed Monday through Friday from 0730 to 1700. If conditions warrant, including Zone preparedness levels of IV or V, or National Preparedness Levels of V, duty hours will be expanded. Heavy fire loads may also require expanded dispatch hours. This decision will be made by the NDC Coordinator. If available personnel cannot handle the workload, additional staffing will be requested through local channels, Billings Dispatch Center, or Northern Rockies Coordination Center.

After hours and on weekends, one of the individuals above listed will be assigned as the primary contact. A schedule of primary contacts will be compiled and distributed to all zone cooperators and Northern Rockies Geographical Area dispatch and coordination centers. After hours calls should be directed to home and cell phone numbers listed on the NDC directory page in Chapter 50 of this mobilization guide. Additional on-call information will be listed daily on the comments page of the NRC Sit Report.

INDEX